



Silverwind Health and Nutrition (Pty) LTD

TERMS & CONDITIONS:

At Silverwind Health we endeavour to conduct each and every appointment / healing session with the highest level of commitment and integrity. Please take a moment to read our following terms and conditions.

At the Centre we provide various services such as Holistic Therapies / Treatments, Training Courses and a Retail Section.

Appointments:

Our appointments / healing sessions are strictly by appointment only and are not designed to respond to immediate or urgent situations. Due to advances in technology we have endeavoured to schedule an appointment with us as easily as possible through various channels as per our website. Reminders of your appointment are sent via the channel of communication that you indicate to us; please kindly acknowledge receipt of the reminder.

Cancellations:

If you are not able to make your appointment due to unforeseen circumstances please kindly inform us to either cancel or reschedule your appointment at least 24 hours prior to your appointment. Each appointment booked with us is tailored made to suit your individual needs. Appointments not *cancelled* or *confirmed* at least 24 hours before the appointed time will be regarded as a 'No Show' therefore a cancellation fee of R350.00 applies and is payable immediately upon receipt of Invoice. If one of our therapists or facilitators is not able to make the appointment, management of Silverwind Health will inform you, the client so that we may reschedule your appointment if necessary.

Cell: +27 (0) 64 544 1493 or Email: silverwindhealth@gmail.com